

General Manager at The Inn on the Square, Keswick, Cumbria

Who we are:

Lake District Hotels Ltd are a distinctive collection of seven award winning hotels in the northern Lake District, family owned and run and situated in the most beautiful parts of the Lake District. From 4 star luxury hotels on the shores of Ullswater and Derwentwater, to traditional coaching inns and hotels in the town centres of Keswick and Penrith - our Lake District hotels are recognised for the warmth of welcome, unrivalled personal attention and excellent service.

The **Inn on the Square** hotel dates back to the early 1800's and is the most recent addition to the Lake District Hotels portfolio. Our 34 bedroomed hotel is modern, trendy and best described as "*Laid back luxury combined with urban cool... right in the middle of Keswick!*" The hotel and Brossen Steakhouse have been AA accredited with 4* status, and One Rosette for Brossen Steakhouse.

The Role:

You will be responsible for the day-to-day management of the hotel operation and its people, with a minimum of 2 years' proficiency in a similar role. With full commercial accountability for budgeting and financial management, planning, and directing all hotel services, including front-of-house, food and beverage operations, and housekeeping.

While taking a strategic overview, and planning to maximise profits, you must also pay attention to the details, setting the example for staff to deliver a standard of service and presentation that meets guests' needs and exceed expectations

You will be conversant with

- Managing budgets and financial plans, as well as controlling expenditure
- Setting and achieving sales and profit targets
- Analysing sales figures and devising marketing and revenue management strategies
- Recruiting, training and monitoring staff
- Panning work schedules for individuals and teams
- Supervising maintenance, supplies, renovations, and furnishings; and dealing with contractors and suppliers
- Ensuring security is effective
- Ensuring compliance with licensing laws, food safety, health and safety and other statutory regulations.

The Rewards:

- Hard work, loyalty and commitment is recognised in our 7 family owned and run hotels and your salary will be competitive, dependant on experience.
- Generous annual bonus scheme.
- Live-in accommodation is available for a period of up to 3 months until you find your own place
- Staff discount scheme in all our hotels and Restaurants.
- Full support of the directors, the group Operations Manager and the marketing team, so you will be able to fully concentrate on making the Inn in the Square a continued success.
- Joining one of the most successful hotel groups in the Lake District